



GO Transit's Winter Weather Riding Tips

During winter weather events (snow and ice), some buses may experience temporary delays due to road conditions and other traffic. When delays occur, GO Transit drivers' primary focus is maintaining safe bus service.

Below are some tips to improve your riding experience during snow and ice events.

1. Plan ahead by taking an earlier bus trip to avoid being late to your destination. If possible, avoid peak travel times when traffic is heavy.
2. Dress warmly in layers and arrive at your stop on time. Even though some routes may experience delays, others may be running on time.
3. At the downtown transit center, GO Transit drivers wait no more than 3 minutes past their scheduled departure time. This helps to keep the system on time and allow for others waiting in the cold to be picked up in a timely fashion.
4. If a bus stop is covered by snow, ice or a snow bank, DO NOT stand in the street or on top of the snow bank. These locations can be slippery and pose a hazard. Please wait on the sidewalk by a cleared driveway or corner and wave to the driver to stop. Drivers are trained to look for passengers at safe locations.
5. Please wait at least 10 minutes beyond the scheduled time before calling GO Transit to inquire about a late bus. GO Transit dispatchers can provide information on overall schedule delays, but can not radio individual routes. This keeps radio communication free for emergencies and allows the drivers to concentrate on safety.
6. If your stop is located on a steep hill, please walk to the nearest level boarding area and wave to the driver. This will help the bus to avoid becoming stuck on a slippery slope.
7. Wait until the bus has come to a complete stop before you approach.
8. Have your fare ready when you board. This small act helps GO Transit drivers maintain their schedule throughout the year, but especially when we are experiencing weather related delays.
9. Melting snow and ice can cause the floor of the bus to become slippery. Please hold onto the handrails and seat backs when walking through the bus.
10. Please give your driver ample notification of your desired stop.
11. When approaching your destination, the driver will stop at the nearest safe location.
12. When you exit the bus, be sure you move directly away from the door and do not walk alongside the bus.
13. Check our Facebook page for updates.