This User Guide is a summary of basic information regarding GO Transit bus service. For more detailed information regarding the service, please feel free to contact GO Transit.

Fares & Passes

Cash Fares
Pay the fare exact as you board the bus. Drivers are unable to make change.

<table>
<thead>
<tr>
<th>Age</th>
<th>Service</th>
<th>Fare</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult</td>
<td>Standard fare</td>
<td>$1.50 - $3.00</td>
</tr>
<tr>
<td>Seniors</td>
<td>Reduced fare</td>
<td>$0.75 - $1.50</td>
</tr>
<tr>
<td>Persons with Disabilities w/ ADA Paratransit or Mobile Cab</td>
<td>Free</td>
<td></td>
</tr>
</tbody>
</table>

Tokens
Tokens ($35 per pack of 20)

<table>
<thead>
<tr>
<th>Tokens</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 token</td>
<td>$10</td>
</tr>
<tr>
<td>2 tokens</td>
<td>$20</td>
</tr>
</tbody>
</table>

Punch Passes
Each punch pass includes 20 punches.

<table>
<thead>
<tr>
<th>Punch Pass</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>$30</td>
<td>1 punch</td>
</tr>
<tr>
<td>$50</td>
<td>2 punches</td>
</tr>
</tbody>
</table>

Monthly Passes (best value)
Valid for unlimited rides in the City of Oshkosh for the calendar month or months shown on the pass. Not valid for Route 10 rides to Neenah.

<table>
<thead>
<tr>
<th>Monthly Pass</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>One Month Pass</td>
<td>$35</td>
</tr>
<tr>
<td>Bulk (3) Months Pass</td>
<td>$90</td>
</tr>
</tbody>
</table>

More about fares & passes:
• All passes and tokens are sold at GO Transit Office at 926 Dempsey Trail (on Route 6).
• Additionally, monthly passes are sold at City Hall and the Oshkosh Public Library.

Hours of Service

<table>
<thead>
<tr>
<th>Route</th>
<th>Hours of Operation</th>
<th>Beginning &amp; Ending Point</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>6:15 AM - 6:45 PM</td>
<td>Mallard &amp; Roosevelt</td>
</tr>
<tr>
<td>2</td>
<td>6:15 AM - 6:45 PM</td>
<td>Smith &amp; North</td>
</tr>
<tr>
<td>3</td>
<td>6:15 AM - 6:45 PM</td>
<td>New York &amp; Brown</td>
</tr>
<tr>
<td>4</td>
<td>6:15 AM - 6:45 PM</td>
<td>West Transfer Point</td>
</tr>
<tr>
<td>5</td>
<td>6:15 AM - 6:45 PM</td>
<td>Walmart</td>
</tr>
<tr>
<td>6</td>
<td>6:15 AM - 6:45 PM</td>
<td>Oshkosh Public Library</td>
</tr>
<tr>
<td>7</td>
<td>6:15 AM - 6:45 PM</td>
<td>Target</td>
</tr>
</tbody>
</table>

Bus Stops

GO Transit bus stops are marked by distinctive blue and white signs located at stops along the routes. It is very important that you wait for the bus at the bus stop to ensure effective and safe service. Each sign will display either a single route number (left sign) when served by one route or multiple numbers (right sign) if served by more than one route.

To please plan to arrive at your bus stop a few minutes early.

Safety Training

GO Transit provides free training and other resources to any community member that would like to learn how to use the bus. We call this program "Travel Training." The program is designed to help first-time riders and individuals with disabilities become familiar and comfortable with riding the bus.

Travel Training

Paratransit - GO Plus
Paratransit service is available for individuals with disabilities that are unable to board, ride or alight a bus; or when environmental or architectural barriers prevent an individual with disabilities from getting to or from a bus route stop. Paratransit is a shared ride, demand response service or lift/ramp-equipped van service.

Other Transportation

Provider | Phone number |
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Cabline Inc</td>
<td>(920) 232-3900</td>
</tr>
<tr>
<td>Fond du Lac Transit</td>
<td>(920) 322-3650</td>
</tr>
<tr>
<td>Kohlbus Busses LTD</td>
<td>(920) 303-2269</td>
</tr>
<tr>
<td>Laramie Busses</td>
<td>(920) 233-3240</td>
</tr>
<tr>
<td>Oshkosh City Cab</td>
<td>(920) 235-7000</td>
</tr>
<tr>
<td>Running Inc</td>
<td>(920) 231-0994</td>
</tr>
<tr>
<td>Valley Transit</td>
<td>(920) 832-5800</td>
</tr>
</tbody>
</table>

Transfers

A transfer is needed when you cannot get to your final destination on your board and need to transfer to another bus to reach your destination. A transfer is a paper receipt issued to a passenger by the bus driver after a fare is paid. It allows the rider to board another bus for no additional fare.

Transfers are accepted at transferpoints. Common transferpoint locations include the Downtown Transit Center, West Transfer Point, Walmart and Mallard Ave Transfer St. The common transferpoints between routes are indicated with a red dot on the route map side.

Tips and notes about transfers:
• Tell the driver which bus you will transfer to when boarding your first bus.
• Most transfers expire 60 minutes after issue.
• The Route 10 bus will accept transfers at the Downtown Transit Center where the rider’s destination is south of County Y. Riders from Oshkosh going to Neenah must pay an additional Route 10 fare.
• GO Transit will honor late transfers when normal service is interrupted.

GO Transit Office

GO Transit’s Office is located at 926 Dempsey Trail (on Route 6). Office hours are 8:00 AM - 4:30 PM, Monday - Friday. GO Transit’s Office is closed during holidays observed by the City of Oshkosh.

Hearing impaired passengers may contact GO Transit by using the Wisconsin Communications Relay System (WTRS). The numbers for the WTRS are: GO Transit - 711, TTY: 800-947-3529, and Speech to Speech: 800-833-7637.

Upon request, GO Transit will provide materials, including maps and policies, in an accessible format to the best of its ability.

Accessories

Each bus is equipped with accessible features, including: kneeling capability (bus lowers to make the first step easier), a ramp for wheelchair boarding, on-board wheelchair securement areas, and stop announcements by the driver. GO Transit drivers are trained to safely secure wheelchairs. While onboard, mobility devices, such as wheel locks included in the wheelchair, are transferred to the Oshkosh Police Department after 24 hours.

Lost & Found

If you have lost an item on the bus or at another GO Transit facility, call our number information (920) 232-5340. Articles that are found are held at the GO Transit Office (926 Dempsey Trail) for 30 days, after which time they are transferred to the Oshkosh Police Department.

Title VI Notice
GO Transit is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services on the basis of race, color or national origin as protected by Title VI of the Civil Rights Act of 1964, as amended ("Title VI"). If you believe you have been subjected to discrimination, you may file a written complaint with the Federal Transit Administration, 500 E. 4th St., Room 5900, 200 S. 6th Ave., Minneapolis, MN 55401. Contact GO Transit for more information on Title VI obligations.
### Route Map

#### Route Timepoints & Departure Times

The timepoints listed by route below show approximate departure times from selected bus stops along each route. These locations, called "timepoints," are indicated with letters (such as T) on both the time tables and map below. Find the timepoint nearest your stop, and use the route times listed below to estimate your departure or arrival time. If your bus stop is between timepoints, you can estimate what time to catch the bus by locating the timepoints before and after your stop. For more info, please see the User Guide on the reverse side of this map.

#### Bus Stops

The black dots along each route are the locations of bus stop signs. It is important to wait for the bus at a sign location to ensure safe and effective service. Look for the blue and white GO Transit signs. It's a good idea to arrive at your bus stop at least five minutes early. Routes 1-9 operate on a 30 minute frequency, which means the bus serves each bus stop every 30 minutes. Times shown below are approximate and can be affected by traffic and road conditions. To download individual route maps, visit rideGOTransit.com.

#### Neenah Timetable

<table>
<thead>
<tr>
<th>Stop</th>
<th>Departure Time (Monday)</th>
<th>Departure Time (Saturday)</th>
</tr>
</thead>
<tbody>
<tr>
<td>10/6 Main Ave</td>
<td>7:30 AM, 9:00 AM, 11:30 AM</td>
<td>7:30 AM, 9:00 AM, 11:30 AM</td>
</tr>
<tr>
<td>10/3 Main Ave</td>
<td>7:00 AM, 9:00 AM, 11:00 AM</td>
<td>7:00 AM, 9:00 AM, 11:00 AM</td>
</tr>
<tr>
<td>10/2 Main Ave</td>
<td>6:45 AM, 9:00 AM, 11:45 AM</td>
<td>6:45 AM, 9:00 AM, 11:45 AM</td>
</tr>
<tr>
<td>10/1 Main Ave</td>
<td>6:30 AM, 9:00 AM, 11:30 AM</td>
<td>6:30 AM, 9:00 AM, 11:30 AM</td>
</tr>
<tr>
<td>10/0 Main Ave</td>
<td>6:15 AM, 9:00 AM, 11:15 AM</td>
<td>6:15 AM, 9:00 AM, 11:15 AM</td>
</tr>
</tbody>
</table>

#### Main Jackson

- North Main
- Church & Franklin
- Leeward Transit Center
- Main & Lincoln
- Main & Murdock

#### FVT/C/New York

- Oshkosh Services Center
- Sawyer & Corlidge
- New York & Bowen
- Washington & Court

#### West High PM Deviation

Route 3 will stop at 6:30 PM at Eagle & Fenton (or 6:30 PM for early dismissal days when school is in session). This deviation is shown with dashed orange line. Service is open to the public.

#### UWO/Westowne

- West Transfer Point
- Oshkosh & Sawyer
- High & Corlidge
- Leeward Transit Center
- Oshkosh Public Museum
- Oshkosh & Wescott

#### Witzel/FTH

- Walmart
- 39th & Ohio
- Leeward Transit Center
- Fox Valley Tech College
- West High

#### Oshkosh

- Leaving West Transfer Point
- Walmart
- Target
- Oshkosh & 39th
- Leaving Downtown Transit Center
- Aurora Medical Center
- Oshkosh Westside

#### Hazel/Keller

- Leaving West Transfer Point
- Walmart
- Target
- Oshkosh & 39th
- Leaving Downtown Transit Center
- Aurora Medical Center
- Oshkosh Westside

### Downtown Transit Center

- Church St & Dolly Ave, Neenah, WI

- Transfer point
- Bus Stop
- Court House
- General Facilities
- Hospital
- City Hall
- Police
- Public Library

[Image of the map of Neenah with bus routes and stops marked.]