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Oshkosh launches online water usage monitoring system

OSHKOSH, Wis., June 1, 2021 – City of Oshkosh Water Distribution is now offering the AquaHawk service, which allows water customers to receive leak alerts and access water usage information online. By subscribing to this free service, customers can view water consumption, receive timely leak alerts and control water expenses. Customers can use the system to avoid unexpected high bills and costly water damage from leaks.

AquaHawk Alerting is a free service for city of Oshkosh water customers. After registration, customers receive timely leak alerts through their desired contact method — e-mail, text or telephone. Customers will be contacted when usage indicates high usage, a leak, or a trend toward a high water bill. Users can also monitor water usage and get an estimate of their bill anytime during the billing cycle. Users who set “threshold alerts” will be able to specify an amount of water (gallons) or a maximum dollar amount that the bill should not exceed. If the customer’s usage is getting close to or has exceeded that threshold value, AquaHawk will send a notification. Customers can also see the dates/times when water is being used. Comparisons can be made with temperature and rainfall data that are displayed in graphs. This can all be done remotely, even when out of town because it is web based.

Residents can watch for additional information to be included in their water bill. To register for AquaHawk, visit <https://oshkwi.aquahawk.us/>. The system is easy to use, but online help is available. For more information, contact the Oshkosh Water Utility at (920) 232-5336 or email waterdistribution@ci.oshkosh.wi.us.

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It's Free!

Subscribe to Receive Leak Notifications and Access your Water Usage Online

- ▶ View your water consumption
- ▶ Receive timely water usage alerts
- ▶ Control your utility expenses
- ▶ Easy-to-use

AquaHawk Alerting is a **FREE** service for City of Oshkosh customers that will assist you in efficiently managing your utility usage and lowering your monthly bills. Register today. It's easy!

After you register, you'll be able to:

Receive timely leak alerts

You specify how you want to be contacted: e-mail, text or telephone. When your consumption indicates abnormally high usage or a leak, we'll contact you. AquaHawk helps prevent costly property damage and gives you peace of mind when you're away from your home.

Monitor your water usage

See how much water you're using and an estimate of your bill anytime during the billing cycle. AquaHawk empowers customers to take charge and make decisions.

Set your Threshold Alerts

Threshold alerts allow you to specify an amount of water (gallons) or a maximum amount (\$) that you don't want your bill to exceed. If your usage or your bill is trending to, or has exceeded the threshold value, AquaHawk will send you a notification.

Learn ways to save

Easily see the dates/times when you're using water. See how your consumption compares to temperature and rainfall data. Learn effective ways to reduce water consumption.

Register Now!

To register, visit: <https://oshkwi.aquahawk.us> The system is easy to use but online help is available!

Customer Benefits

- Know about water leaks before they cause costly damage!
- See exactly how much water your family is using
- Set billing and usage thresholds, and never be surprised by a high bill again
- Monitor for unauthorized utility usage when you're traveling
- Opt-in services lets you choose how you want to receive alerts: e-mail, text or phone call.

Complete access when you need it & how you want it!