



**For more information, contact:**

City of Oshkosh Finance Department  
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**Duplicate property tax bills were received by some Oshkosh residents**  
*The duplicates were sent in error*

**OSHKOSH, Wis., December 15, 2021** – The city of Oshkosh would like to update residents that approximately 500 real estate and personal property tax bills were sent inadvertently to property owners as duplicates. City staff are currently investigating the error and why it occurred. Residents are NOT being double-billed, the second bill is a duplicate. If a resident has received a duplicate tax bill, they are asked to please forward their parcel number and address to the following email: [tax@ci.oshkosh.wi.us](mailto:tax@ci.oshkosh.wi.us). The bills were mailed out on December 10, 2021.

As a reminder of their payment options, residents may mail in their tax payments or use the secure drop box outside the main doors of City Hall. Residents are also encouraged to use the online payment option at [www.OshkoshBillPay.com](http://www.OshkoshBillPay.com). Payments can be made in person at City Hall during regular business hours of 8:00 a.m. to 4:30 p.m., Monday through Friday. City Hall is closed on December 23, 24, and December 31.

In addition, the City is designating Community First Credit Union (1492 South Park Ave., 2424 Westowne Ave., and 2772 Oregon St.) and Associated Bank (10 W. Murdock Avenue and 1765 W 20th Ave) as authorized payment locations for in person payments. Tax payments must be made during regular business hours in the credit union and bank lobby.

Individuals are asked to help avoid congestion in City Hall by considering other payment methods before deciding to pay taxes in person due to the COVID-19 pandemic. Please help us to maintain a safe environment for everyone's good health.

In order to be credited with a 2021 tax payment, the payment must be received, paid in person at any location, or placed in the drop box located by the main entrance to City Hall by December 30, 2021. For more details on property tax payments, please visit <https://selfservice.ci.oshkosh.wi.us/mss/citizens/RealEstate/Default.aspx> . For property value information, call (920) 236-5070.

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